Version 9.5 Known Issues

TRACKING ID	DESCRIPTION
RRV-1017	JasperReports Server is unresponsive after saving a scheduled report in Internet Explorer. **Workaround**: This issue can be resolved by refreshing the page.
RV-22319	Not all Microsoft® Word documents can be imported as RiskVision policy documents. **Workaround**: Most issues can be resolved by manually editing the imported document or by copying and pasting one section at a time.
RV-24010	The default choice template (a drop-down list) does not work with table-type questions. **Workaround**: Create a new choice template for use with table-type questions.
RRV-2593	An error message is generated when exporting a JasperReports Server repository using the script js-export.bat. This is the result of a JasperReports Ser[...] that creates an error message when one should not be created. The export is fine and will be able to be successfully imported into the same or another [...] of JasperReports Server.
RRV-2660	An error message is generated when executing the command: js-export --everything --output-zip repository.zip >>test.log. This is a known issue for A[...] Corretto 8. The export and import of repository.zip is successful and there are no known issues due to this error.
RV-29911 RV-29915 RV-35429 RV-35741 RV-36862 RV-36717 RV-40613 RV-40620	Preferred ownership issues: • Viewing assessment details in a program can reveal all stakeholders in the workflow, rather than only the preferred owners in the current stage. • Enabling preferred ownership on a workflow that is already in use only applies to subsequent preferred ownership assessments that use the wo[...] • Deleting preferred ownership from controls after the launch of assessments does not change the assignment of controls to stakeholders. • If content in a program is added at the group level, and if it has preferred ownership added at the control level, duplicate controls will be created [...] program is edited, or when assessments within that program are restarted. **Workaround**: Assign the preferred ownership at the same level as the content added in a program. For example, if the preferred ownership is as[...] the content at the group level, assign the content to the program at the group level. If the preferred ownership is assigned to the content at the c[...] level, assign the content to the program at the control level. • Preferred ownership works only in the first stage of assessment workflows with branching. • Controls assigned to the assessment stakeholders do not get updated after editing the program to select the "Do not assess controls with prefer[...] ownership configured when the entities being assessed have no owners that correspond to the preferred owners associated with the control" pr[...] option.
RV-30240	A custom dashboard or chart that uses the comment column from the agl_ramitigationtable will fail to execute the query. **Workaround**: To execute the custom query successfully, rename the comment column to mitigation_comment.
RV-31601	The cache does not update immediately when controls and sub-controls are updated. **Workaround**: Wait a few minutes for the controls and sub-controls to be updated in the relevant assessments.
RV-33240	When propagation is enabled, answering the parent entity assessment will not update the scores of its child entities on the Program Details page > Ass[...] tab. Scores are updated correctly on the Assessment Details page > Control Results tab of the parent. **Workaround**: To update the scores, select the child entity, then select Propagate Control Results from the More Actions drop-down list.
RV-33301	When a user tries to run a Jaspersoft report after logging out of RiskVision, the report appears to run but is not rendered. The reason the report appears[...] that the Jaspersoft user interface is still available. **Workaround**: Close the browser where the Jaspersoft application is running.
RV-35412	Risks added to an assessment cannot be removed, even if the stakeholder changes the answer choice from any assessment workflow stage. **Workaround**: Manually delete the risks.
RV-36406	Adding the same input control multiple times when importing a RiskVision chart does not produce the desired results. **Workaround**: If you need to have the same input control more than once, create a new input control with a different resource ID.
RV-36472	It may not be possible to create an assessment that contains a dynamic group of more than 17,000 entities. **Workaround**: Whenever a dynamic group contains more than 17,000 entities, split the excess entities into a separate dynamic group and then run the [...] assessment.
RV-36615	It is impossible to export JasperReports Server Fusion charts to formats other than PDF and HTML.

RV-37639	The schema name is saved in the database in uppercase, even if the user entered it in lowercase when creating the schema: • Whenever hyphens are used in the schema name during import, the schema name is converted to uppercase. For example, "schema-name" becomes SCHEMA-NAME. • When an export is performed with the original name (schema-name in lower case), a "schema not found" error message is thrown. Export is succ... the schema name is given in uppercase. **Workaround**: Avoid using hyphens in schema names. If you must use a hyphen, reference the schema name using uppercase.
RV-37753	Risks are not auto-identified and text-type sub controls fail when scoring for text-type questions is enabled in Questionnaire Presentation Options.
RV-37965	The JasperReports Server installation fails if the length of the installation path is longer than 260 characters.
RV-38326	The JasperReports Tomcat service fails to start on a computer if the JasperReports Server installation path contains special characters, such as $, %, &, ... service does not start even when it is attempted manually.
RV-39271	Users with an assigned Vulnerability severity filter receive an error message when accessing the entity. **Workaround**: Use Entity Vulnerability General.Severity for this entity as a condition instead of Vulnerability General.Severity.
RV-39409	It is not possible to advance a workflow stage if it is assigned a team of more than 200 stakeholders.
RV-39650	Control results are not propagated down to related entities if multiple assessments for the related entities are created after the controls results have bee... propagated by the source entity. **Workaround**: Execute Propagate control results from the More Actions drop-down on the Programs > Assessments page.
RV-41364	Entities cannot be copied if they are imported into RiskVision without a primary owner. **Workaround**: Assign a primary owner to all imported entities before copying them.
RV-42362	Users with an Entity filter condition of Classification. Internal or external encounter an exception when running reports. **Workaround**: Avoid using the Classification. External or internal attribute within any filter conditions. Use the Entity. Internal or External attribute instea...
RV-42602	Entities cannot be retrieved for users with the filter condition EntityCustomAttributes_CustomText_1. **Workaround**: Filtering based on CLOB-type columns on the RiskVision server is not supported. Any report attribute to be excluded from filtering must l... as a non-filterable ('filterable="false") in the ReportAttributes.xml file.
RV-42629	Data in RiskVision doesn't honor the EntityCustomAttributes_CustomEncryptedString_1 filter. **Workaround**: Any report attribute to be excluded from filtering must be marked as non-filterable ('filterable="false") in the ReportAttributes.xml file ACL... with conditions based on encrypted fields are not supported.
RV-42839	Unable to load data to users with the Incident filter condition of Incident_Incident_Comment ACL. Filtering based on CLOB-type columns is not support... RiskVision server. **Workaround**: To prevent report attributes based on CLOB or similar columns from being displayed in Filter Manager's filter condition field list, mark the... attributes as non-filterable ('filterable="false") in ReportAttributes.xml file.
RV-42991	Exceptions requested from Home-Exception Requests are not displayed in the Exceptions tab and Control results drill down. **Workaround**: Create the exceptions at the assessment level, not on the Home > Exceptions page.
RV-43058	The filter condition Entity Custom Attributes. Custom Rational Number 3 generates an error. **Workaround**: Add the Custom Attributes extensions for Float in the ReportAttributes.xml file: Restart Tomcat Services.
RRV-3019	Policy text in Edit mode is cramped and difficult to read. **Workaround**: Ensure the line spacing settings in Paragraph > Spacing > Line Spacing is set at Exactly 12pt or Exactly 14pt.
RRV-4012	When upgrading to RiskVision 9.3, some vulnerabilities that have been imported in NVDB are missing their attached technologies. **Workaround**: Post upgrade, set the following property in the Agiliance properties file: com.agiliance.agent.nvd.cve.forceUpdate=true. Restart the RiskV... Tomcat services and point the NVD Connector at the RiskVision database.
RRV-4336	Users running RiskVision on Firefox version 68 are unable to change an ad hoc report's type to "Table". **Workaround**: Run RiskVision in Google Chrome, Microsoft Edge, or any version of Mozilla Firefox below version 68.
RRV-6007	Running the JasperRepository Export command from the C:\Server\buildomatic folder or running the Daily Server and Database Hot Backup jobs will re... error message. **Workaround**: Replace the buildomatic folder of the reportserver in the server folder and run the js-export.cmd of the server folder in the C:\server\buildo...

	folder or run the Daily Server and Database Hot Backup jobs for jasper repository backup.
RRV-6028	Attempting to export the Fusion Chart while the reportserver file is installed in a custom drive like D will return an error message. **Workaround**: Change the below properties in the %JASPER_HOME%\ReportServer\ReportServer\apache-tomcat\webapps\jasperserver-pro\WEB-INF\classes\jasperreports.properties file to reflect the custom drive the reportserver is installed in (e.g. if it is installed in a "D" drive, change "C" to "D".): - net.sf.jasperreports.phantomjs.executable.path=C:\\ReportServer\\\\ReportServer\\phantomjs\\bin\\phantomjs.exe - com.jaspersoft.jasperreports.components.customvisualization.phantomjs.executable.path=C:\\ReportServer\\\\ReportServer\\phantomjs\\bin\\pha - com.jaspersoft.jasperreports.components.customvisualization.require.js=file:///C:/ReportServer/ReportServer/apache-tomcat/webapps/jasperser pro/optimized-scripts/bower_components/requirejs/require.js