

Link a Ticket to a Compensating Control

While vulnerability compensating controls cannot be added to a ticket directly, they can be linked to the ticket so will be automatically attached to each of the ticket's linked entities.

When the ticket is created, all attached vulnerability compensating controls will be added with a **Pending** status to the ticket's attached entities. If a vulnerability compensating control already exists on an attached entity in the **Implemented** status, the status will not change. Closing the ticket will change all attached compensating controls to the **Implemented** status.



A vulnerability compensating control cannot be linked to a ticket unless it already has entities attached to it. If an entity is added to the ticket after a vulnerability compensating control has been linked to it, the compensating control will be applied to that entity.

To link a ticket to a vulnerability compensating control:

1. Go to Home > Tickets.

Ticket ID	Title	Status	Type	Owner	Awaiting Action By	Entities	Risk	Progress	Created Time	In Stage Since
TKT00020	sddddd	New	Compensating Control Implementation			1	N/A	100%	2020-04-22 05:09:48	2020-04-27

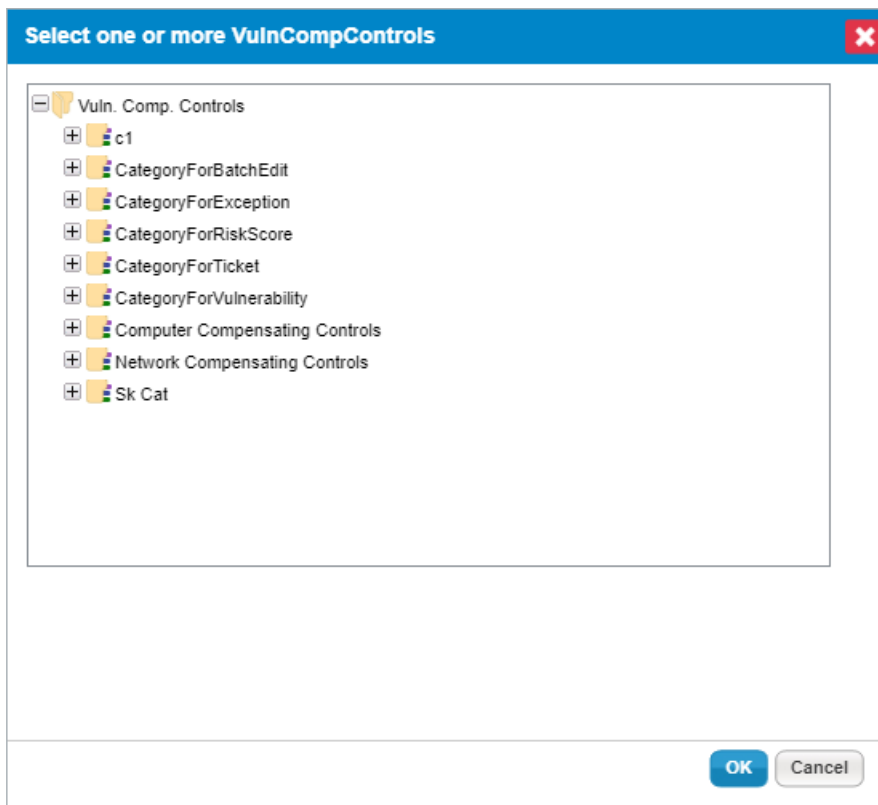
The Tickets page.

2. Click the ticket you wish to link to a vulnerability compensating control.
3. Expand the **Linked To** section and click the **Compensating Controls**.

Name	Type	Entity	Status	Last Updated Time
VCCForRiskScore	Vulnerability Compensating Control	NewEntityForRiskScore001	Pending	2020-04-27 23:18:36.0

The Compensating Controls tab of the Linked To section.

4. Click **Add**.



The Add Vulnerability Compensating Controls dialogue.

5. Click + next to any category you wish to open and click the checkbox next to any vulnerability compensating controls you wish to add to the ticket.
6. Click **OK**.