Update an Email Template

Modifications to email templates take effect immediately.

To update an email template

- 1. Go to Configuration> Email Templates.
- 2. Select a template and then click **Details**. The template opens in a pane below the grid.
- 3. Click Edit.
- 4. In the General section, edit the following settings:
 - **Display Name**: Enter the short name for the template.
 - Template Type: Select the workflow type.
 - Content Type: Select either HTML or Plain text content type of a template.
 - Description: Enter information that will help others understand the use of template.
 - Send Immediately: Send notifications without sequencing.
 - High Priority: Send notifications with high importance.
 - Sender Email Account: Select the email account that will send the notifications. The RiskVision administrator's email account is used by default.
 - **Template text**: Author information that suits the template type. Text can be formatted using HTML.
- 5. When you finish modifying the template, click Save.