

Configuring a Threshold Range for Calculating Incident Scores

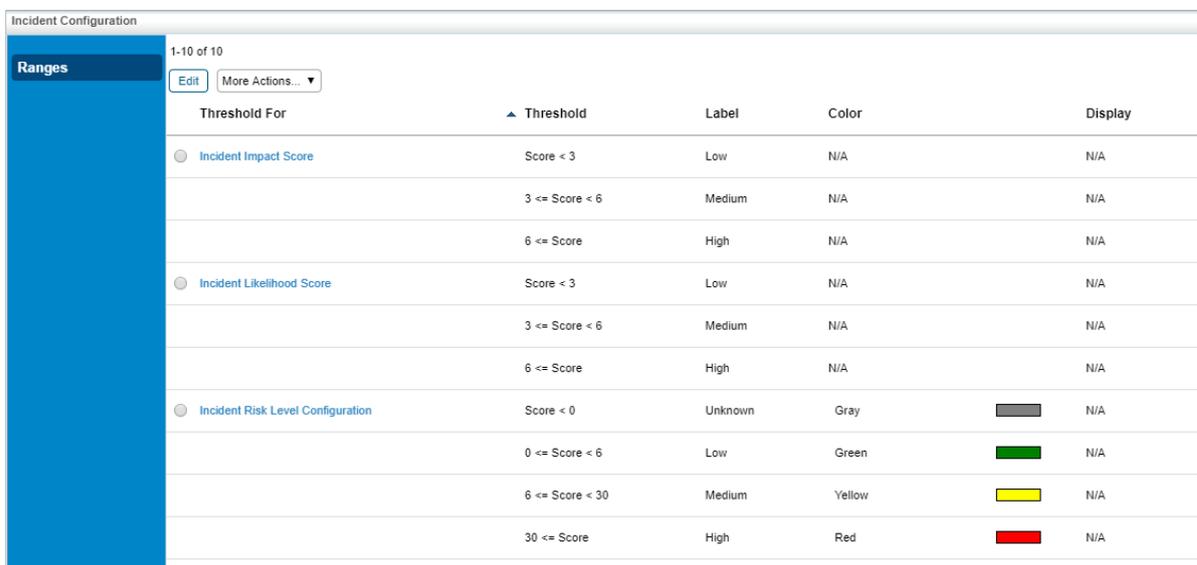
A common threshold range criteria must be established for assessment, finding, and risk objects. When assessments are run, the risk vulnerability incident scores are derived according to the scale that has been defined for a range. Before running an assessment, ensure that the threshold range is configured to meet the auditing guidelines and policies of the assessment objectives.

Each configuration range allows the user to adjust the threshold range by specifying the numeric value, unique name, color, and the option to display text or a score.

In order to adjust the configurations, you must have the Tenant Configure permission.

To set up Incident Configuration:

1. Open the Incident Manager.
2. Go to **Configuration > Incident Configuration**.



The screenshot shows the 'Incident Configuration' interface. On the left is a blue sidebar with a 'Ranges' section. The main area displays a table with columns: Threshold For, Threshold, Label, Color, and Display. There are three main categories, each with three rows of configurations. The 'Incident Risk Level Configuration' category includes color swatches and a 'Display' column with 'N/A' values.

Threshold For	Threshold	Label	Color	Display
Incident Impact Score	Score < 3	Low	N/A	N/A
	3 <= Score < 6	Medium	N/A	N/A
	6 <= Score	High	N/A	N/A
Incident Likelihood Score	Score < 3	Low	N/A	N/A
	3 <= Score < 6	Medium	N/A	N/A
	6 <= Score	High	N/A	N/A
Incident Risk Level Configuration	Score < 0	Unknown	Gray	 N/A
	0 <= Score < 6	Low	Green	 N/A
	6 <= Score < 30	Medium	Yellow	 N/A
	30 <= Score	High	Red	 N/A

The Incident Configuration tab.

3. Select **Incident Impact Score** and click **Edit**.

Configure Threshold
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Threshold For: Incident Impact Score Revert

Threshold		Label
Less than	<input style="width: 40px;" type="text" value="3"/> <input style="width: 25px; height: 25px; border: 1px solid #ccc; border-radius: 50%; text-align: center; margin: 0 5px;" type="button" value="+"/> <input style="width: 25px; height: 25px; border: 1px solid #ccc; border-radius: 50%; text-align: center; margin: 0 5px;" type="button" value="-"/>	<input style="width: 60px;" type="text" value="Low"/>
Between 3 and	<input style="width: 40px;" type="text" value="6"/> <input style="width: 25px; height: 25px; border: 1px solid #ccc; border-radius: 50%; text-align: center; margin: 0 5px;" type="button" value="+"/> <input style="width: 25px; height: 25px; border: 1px solid #ccc; border-radius: 50%; text-align: center; margin: 0 5px;" type="button" value="-"/>	<input style="width: 60px;" type="text" value="Medium"/>
Greater than	6	<input style="width: 60px;" type="text" value="High"/>

The Configure Theshold dialog.

4. Click + or - to add or remove a threshold range. For any assessment configuration, you can add a maximum of five threshold ranges. At a minimum, any configuration range contains two threshold ranges.

5. **Optional:**

- To modify a range, enter a numerical value in the threshold range field.
- To change the threshold display name, enter a name in the **Label** field.
- To assign a color for a threshold, click the **Color** icon, choose the desired color, and click **Close**. This option may not be available for all thresholds.
- Choose the **Text** or **Score** option to display the threshold label or the value for the risk after the assessment is run. This option may not be available for all thresholds.

6. Click **Revert** to ignore all the changes or click **OK** to save the configuration.

Similarly, set up **Incident Likelihood Score** and **Incident Risk Level Configuration**.