

About Findings Page

Findings are associated with controls that are non-compliant in an assessment. The **Findings** page is a grid comprising of findings that are created for controls or questionnaire in the Questionnaire window as well as those created in the grid using the New button. In the **Findings** page, you can create a finding for an entity. You can work on findings only if you are a stakeholder or findings administrator. To respond to a finding, you must use response, exception or ticket that are available in the **Findings** details page. In order to work on exception and ticket, you need the set of permissions required by those objects; since the permissions related to a finding will allow only to modify the general, risk assessment, response, and attachments.

The following are the actions/option Findings in the grid helps you manage a finding:

Actions	Description
New	Creates a new finding .
Details	Displays the finding details so you can edit, update the general, risk assessment and response settings, or add or manage objects associated with a finding.
Delete	Allows deletion of findings.
Import Audit Findings	Allows importing of findings for an entity. For more information, see Importing Findings .
Add Finding Response	Allows adding a response to a finding
Show Finding Responses	Displays responses, if any, for the selected finding.
New Exception	Creates an exception to the selected finding. Use an exception to override the finding's score. For information about how to create an exception, see Requesting Global Exceptions .
New Ticket	Creates a ticket to the selected finding.
Synchronize Workflow	Incorporates workflow changes into the selected finding. The moment you apply this action the finding will advance using the latest changes.
Delegate	Bulk delegation can be done by stakeholders of a workflow or Users with Manage permission by checking the check boxes next to one or more findings and choose Delegate option to bring up the User Picker . The users can then delegate to any user or team.
Revoke Delegation	When a user chooses the bulk action of Revoke Delegation under the More Actions menu, then the delegation shall be revoked for all objects that have been delegated.