

Creating Findings

Findings are associated with controls that are non-compliant in an assessment. For each failed control, you can mark it as a finding to recognize its significance through impact and likelihood.

To create a Finding:

1. Open the questionnaire by clicking the questionnaire in the My Assessments or by navigating to **Home > Questionnaires** and selecting **Work on this Questionnaire** or **Resume Questionnaire** from the actions menu in the questionnaire's row.
2. In the Questionnaire window, for a control, select the sub-control. If there is more than one subcontrol, a table displays. Select the subcontrol title to open the question. The question displays.

Location: SouthWestUS Data Center
Questionnaire: Backup-Recovery
Progress: 100%
Compliance: 89%

Automatically go to next
Backup-Recovery
10/10 Answered Done

Question 9 of 10

Availability of Backup and Recovery application

Does a mechanism exist to ensure high availability of data backup and recovery application?

Yes
 No
 Don't know
 Qualified Value
 Not applicable

Clear Choices

Comments Deficiencies Remediation Discrepancy Report (*) Evidence Exceptions Findings

Responses (*)

	Title	Description	Owner	Status	Risk Score
<input type="checkbox"/>	Agl_backup_rcvy_failure	N/A	Ashish G	Open	Low

Follow up Risk Report Request Exception Mitigate Resolution

3. Click the **Findings** tab in the question and then click **New**.
4. The **Create Finding** dialog appears. Enter **Title**, and select **Individual, Impact, and Likelihood**, and then click **OK**. Optionally, enter **Description**, and select **Team, residual Impact** and residual Likelihood. Residual impact and likelihood are the future estimated values for the impact and probability of occurrence after a necessary action has been taken for a finding.

Create Finding ✖

Title*

Description

Owner

Individual*

Team

What's the Impact?

Impact*

What's the Likelihood?

Likelihood*

What's the residual Impact?

What's the residual Likelihood?

5. The finding is created.