

Adding Related Incidents

In order to track incidents that are related to each other, RiskVision provides a Related Incidents tab to show incidents that are related to the current incident. For example, if you believe that the same perpetrator who tried a denial of service attack last week attempted a similar attack a month ago, you might want to add the earlier incident as a related incident. This will provide you a means to track the resolution of all of the incidents together. To be able to add related incidents no matter who owns the incident, you must have the Incident Manage permission.

To add related incidents:

1. In the Incident Manager application, go to Incidents > Incidents.
2. Expand the Incidents tree, locate the desired incident group, and select the incident to open the details, showing the information in the General tab.

The screenshot displays the 'Incident: Security_Event1' details page. On the left is a navigation sidebar with tabs: General (selected), Additional Details, Related Incidents, Actions & Tickets, Controls, and Threats. The main content area is divided into sections: 'General' and 'Workflow'. The 'General' section contains fields for Title, Incident Type, Incident Subtype, Description, Entities, Incident Id, Incident Submitter, Time Started, Time Ended, Time Detected, Due Date, Time Received, Time Updated, and Incident Age. The 'Workflow' section shows a progress bar with four stages: 1 Submitted (active), 2 Review, 3 Sign Off, and 4 Closed. Below the progress bar, it shows the 'Since' time, 'Current Owner(s)', and a 'Force Transition' checkbox with a warning message. At the bottom are buttons for 'Submit for Review', 'Close', 'Delegate To', and 'Revoke Delegation'.

General	
Title	Security_Event1
Incident Type	Layer1
Incident Subtype	Layer2
Description	Security event occurred at Resolver
Entities	N/A
Incident Id	INC00007
Incident Submitter	rama k
Time Started	2018-03-14 12:30:58
Time Ended	N/A
Time Detected	2018-03-14 12:30:58
Due Date	N/A
Time Received	2018-03-14 12:32:17
Time Updated	2018-03-14 12:32:17
Incident Age	< 1 day
Organization	
Organization name	N/A
Division	N/A
Subdivision	N/A

Workflow

Name: Incident Workflow

1 Submitted | 2 Review | 3 Sign Off | 4 Closed

Since: 2018-03-14 12:32:18

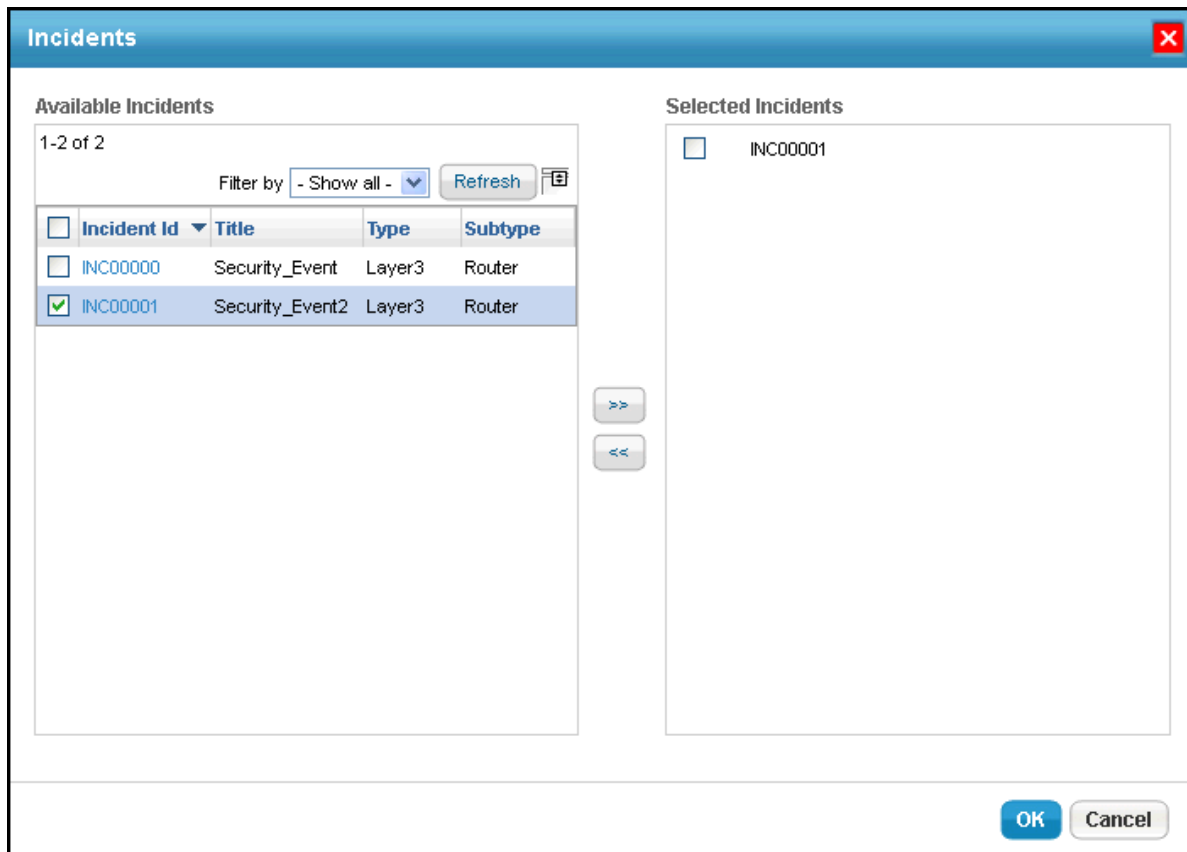
Current Owner(s): Team: Incident Response Team (Details)

Force Transition

To use your elevated permission to force workflow transitions, please check the check box to force a transition, and then select the button below for the particular transition that you would like to force.

Submit for Review | Close | Delegate To | Revoke Delegation

3. Click the Related Incidents tab and click Add. The Incidents dialog appears.



4. Depending on the roles and permissions, you will be allowed to view the incidents in the **Available Incidents** box. Check the box next to each incident Id to select only the specific incidents or check the box next to Incident Id header to select all of the incidents in the grid, and then click >> to move the incidents to the **Selected Incidents** box.
5. Click **OK** after you finish adding the related incidents and to exit the Incidents dialog.