Deleting a Ticket

You can delete a ticket if you are the owner and if you have Ticket View and Delete permissions. Users with Ticket View and Manage permissions can delete any ticket, regardless of ownership.

To delete a ticket:

- 1. Go to Home > Tickets and check the box next to the ticket you want to delete.
- 2. Click Delete, then OK.

Home	Entities Assessn		ments	Content	Analytics	Configura	tion							
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All Tickets														

The Delete button on the Tickets page.