

Launching the Assessment

When you create an assessment, the corresponding questionnaires are created and sent, the automatic checks run, and the assessment process begins. All assessments are automatically moved to the initial stage.

The RiskVision solution verifies settings as transitions through the following launch sequence. If any of the checks fail, the assessments creation and program launch fail. The following table provides a list of possible errors and suggestions on how to correct the issues for a successful assessment launch.

It is recommended to allow sufficient time when consecutively performing the add or delete assessment actions.

Phase	Errors	Remedy
Validation and creating base program	Program Team does not have any members	Add members to the selected team on the Teams page of Users menu, in the Administration application. Remove the team from the Name and owners section. See Naming the program and assigning owners .
	No risk or control selected.	Select a control or questionnaire. See Assigning Controls or Questionnaires .
Gathering snapshot of entities	No entities selected.	Select an entity or dynamic group with members. See Choosing Entities .

An assessment fails to launch when you restart the RiskVision Tomcat service while the assessment launch is in progress. This situation will result in the assessment status displaying as "Creation in Progress". In addition, the stakeholders of the first stage do not get notified about the assessment launch. To overcome this situation, recreate the same program assessment. This enables reconciliation of the failed assessment. Be sure that assessments have been launched successfully, however, if assessments still display the "Creation in Progress" status, delete the assessment and recreate it.