

About Ownership Types

Ownership types link workflow stage stakeholders to the system users who are assigned to an entity or policy. This allows processes such as programs, tickets, and policy pack approval to run automatically. You can restrict user access based on the role of the user and the type of ownership.

Different workflow stages are assigned automatically to different object owners:

- Ticket, Assessment program, incident, and exceptions are processes for entities. Therefore the workflow stage stakeholder is linked to an entity ownership type.
- Content packs and control objectives contain content objects such as Controls and Questionnaires that also have owners.

You can also assign users and teams as stakeholders in a workflow. For more information, see [About workflows](#). Adding, modifying, or deleting an ownership type requires you to have the Tenant Configure permission