

Email Usage Reports

When you set up multiple sender accounts to send notifications from different email addresses, you will want to know from which sender accounts the RiskVision Server is sending the notifications. To help with this information has added the Usage Reports tab to the **Administration > Notifications** menu.

The screenshot shows the 'Email Configurations' interface. On the left is a navigation menu with 'Usage Reports' selected. The main area is divided into two sections:

- Sender Account Usage Summary:** Shows 1-2 of 2 items. A table lists sender accounts and their associated email addresses and the number of email templates.
- Sender Account Usage Detail:** Shows 1-96 of 96 items. A table lists email templates, their sender accounts, and email addresses.

| Sender Account | Email Address | Number of Email Templates |
|------------------------|-----------------------|---------------------------|
| Default Sender Account | Default Email Address | 7 |
| Email Connector | sared@agl.com | 89 |

| Email Template | Sender Account | Email Address |
|---------------------------------------|------------------------|-----------------------|
| Vulnerability Assignment Notification | Email Connector | sared@agl.com |
| Vulnerability All Ticket Closed | Email Connector | sared@agl.com |
| TVM_Automatic_Ticket_Creation | Default Sender Account | Default Email Address |
| Ticket Update Notification | Email Connector | sared@agl.com |
| Ticket Review Rejection | Email Connector | sared@agl.com |
| Ticket Review | Email Connector | sared@agl.com |
| Ticket Reminder | Email Connector | sared@agl.com |
| Ticket Escalation | Email Connector | sared@agl.com |
| Ticket Delegation | Email Connector | sared@agl.com |
| Ticket Closed | Email Connector | sared@agl.com |

With **Usage Reports** tab, you can see which sender accounts are in use and both the quantity and list of the email templates that are being sent from the sender accounts. The reports available in this tab are:

Sender Account Usage Summary. This report displays the configured sender accounts and the count of email templates that are using a particular sender account to send email notifications.

Sender Account Usage Detail. This report lists the breakdown of all the email templates that send notifications from a sender account.