

System Event Notifications

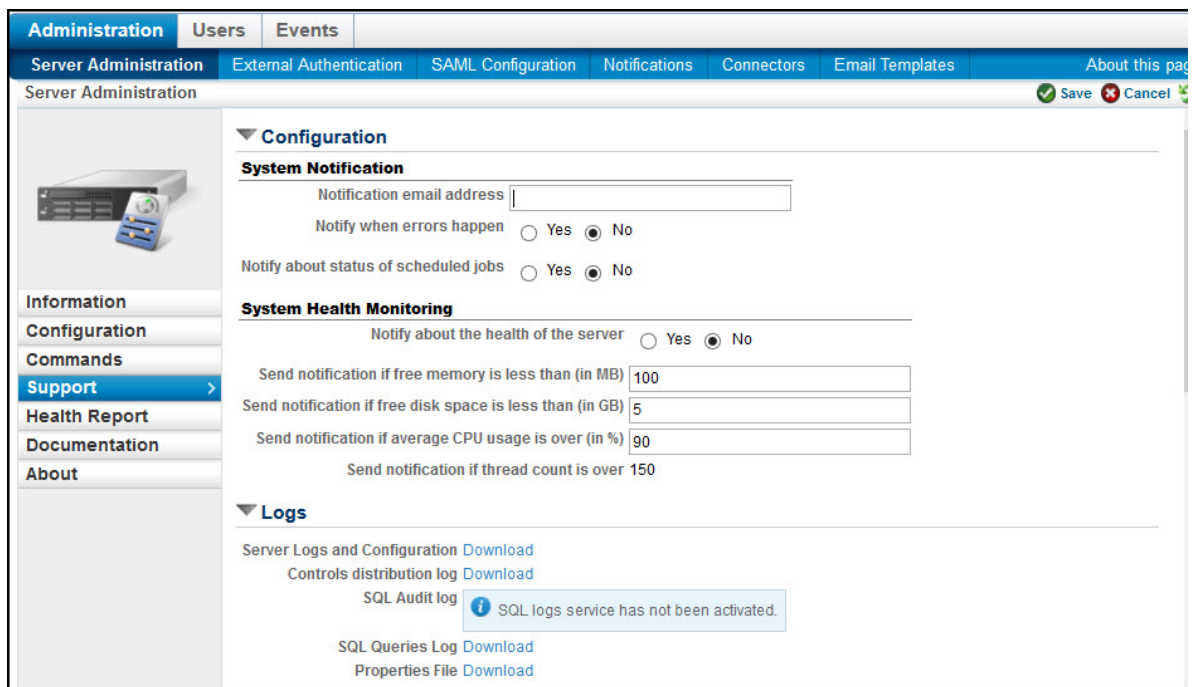
You can configure the RiskVision solution to send a notification to an e-mail address when a system event occurs. The notification events include the status of scheduled jobs, errors, and license expiration.

Sending e-mail notification requires the RiskVision e-mail connector and SMTP service.

To configure event notification:

1. In the Administration application, go to **Administration > Server Administration > Support**.

The **Support** tab details are displayed.



2. Click **Edit**.
3. Expand the **Configuration** section and change the system event notification settings.

E-mail. Type an e-mail address. If you enable notification for any events, this field is required.

Errors. Select yes to send an e-mail if a system error occurs.

Health. Select yes to send an e-mail if a system resource status becomes critical.

Scheduled Jobs. Select yes to send an e-mail if a queued job fails or when the queue reaches a certain size.

4. Click **Save**.

A notification is sent if any of the events occur.