Upgrade RiskVision Connector Manager

You can upgrade your RiskVision Connector Manager by obtaining the latest installer file from Resolver Support.



Files such asAssetIdentification.xml, GridColumnAttributes.xml, Grids.xml, and UICustomization.xml that have been placed undeC:\ConnectorManager\Config folder are not retained after an upgrade. The user must manually copy the files from the ConnectorManager\Backup_Config folder to theConnectorManager\config folder.

To upgrade RiskVision Connector Manager:

1. Copy the following files to the RiskVision Connector Manager server.

| File | MySQL | Oracle |
|--|----------|----------|
| riskvision.license | Ø | Ø |
| Risk Vision Connector Manager Upgrade. exe | Ø | Ø |
| mysql -connector-java-5.1.39.zip | Ø | 8 |

2. Double-click the RiskVisionConnectorManagerUpgrade.exe file.



- 3. Click Next.
- 4. Check the I accept the terms in the License Agreement checkbox.



- 5. Click Next.
- 6. **Optional:** Click **Browse** to change the installation destination. By default, RiskVision Connector Manager is installed in the C:\ConnectorManager\ directory. The installer sets the environment variable %AGILIANCE_HOME% to the product installation path specified here.

| InstallShield Wizard | | | | |
|-----------------------|---|-------------------------------|--|--|
| | by RESOLVER | ? | | |
| Welcome | Resolver Connector Manager Upgrade | | | |
| License Agreement | To upgrade the Resolver Connector Manager Server, click on the 'install' after selecting the installation path. | | | |
| Perform Installation | Installation | C:\ConnectorManager | | |
| Installation Progress | | | | |
| Finish Installation | | | | |
| | | | | |
| InstallShield | Cancel | < <u>B</u> ack <u>N</u> ext > | | |

The Perform Installation wizard page.

5. Click Next.



- 6. Click **Install** to begin the upgrade process.
- 7. Click **Finish** to exit the wizard.

| InstallShield Wizard | | | | |
|--|--|--------------------------------|--|--|
| | SION d by resolver | ? | | |
| Welcome Resolver Connector Manager Upgrade Congratulations! Resolver Connector Manager has been | | | | |
| License Agreement | upgraded successfully. If you wish to install the below configuration files at this time, please enter the file location and click on the 'Finish' | | | |
| Perform Installation | | | | |
| Installation Progress | SSL Certificate File (.crt) for HTTPS: | ▷:\server.crt B <u>r</u> owse | | |
| Finish Installation | SSL Certificate Key File (.key) : | C:\server.key Browse | | |
| | Resolver RiskVision License File (riskvision.license) : | C:\Users\VRajput\Deskto Browse | | |
| | | | | |
| | Cancel | < <u>B</u> ack <u>F</u> inish | | |
| InstallShield | | | | |

At this point, the RiskVision Connector Manager upgrade process is complete.

After the upgrade, the Resolver Connector Manager works on port 9443 make sure that all the connectors connect to the Resolver Connector Manager using the port 9443.