

Prepare for an Upgrade

On the host server, close all of the following:

- Services.msc (the Windows Services application)
- Web browsers (including RiskVision)
- MySQL sessions
- Applications accessing log files
- Connectors and other utilities

Before the upgrade process, stop all services except the MySQL service, then manually select the components in the upgrade installer.

To use MySQL you must install Visual C ++ 2015 - 2022 Redistributable (x64) - 14.32.31332 before upgrading/installing RiskVision 9.7.1.

If you have an Oracle database, uncomment the Schema Owner and comment the Schema User in the `agilience.properties` file.