Verify the JasperReports Server Installation on the RiskVision Server Setup

If you are able to launch JasperReports Server in standalone mode, perform these steps to verify the JasperReports Server installation on the RiskVision Server.

To verify the JasperReports Server installation:

1. Go to the `%Agiliance_HOME%\apache2\logs` directory to check the log files for errors.

   If there are errors in the log files, restart the services RiskVision Tomcat and RiskVision Apache services.

2. Go to the `%AGILIANCE_HOME%\apache2\conf\extra`, open the `worker.properties` file using a text editor, and verify whether the following properties are set correctly:

   `worker.jasper_tomcat.port=8409`

   `worker.jasper_tomcat.host=`

   Where is the fully qualified hostname of the system on which the JasperReports Server is installed.

3. Log into RiskVision and launch the JasperReports Server.

4. If the problem persists, go to the `%AGILIANCE_HOME%\config` directory, open the `agiliance.properties` file using a text editor, and ensure that the properties related to the JasperReports Server are set correctly.

If verification fails to resolve the problem, contact Resolver Support with the appropriate log files.