

















Download Files for Required Components



The table below lists the files you need to install the Resolver RiskVision with the MySQL and Oracle databases and the files required to install the RiskVision Server and the RiskVision Report Server.



File	MySQL	Oracle
riskvision.license		
RiskVisionApplicationServerInstallation.exe		
jce_policy-8.zip		
mysql-5.7.26-win64.zip		
mysql-connector-java-5.1.39.zip		
Riskvision-part1.zip		
Riskvision-part2.zip		
Riskvision-part3.zip		

Downloading Files for Optional Components

This section covers the list of files and URL location of the optional components.

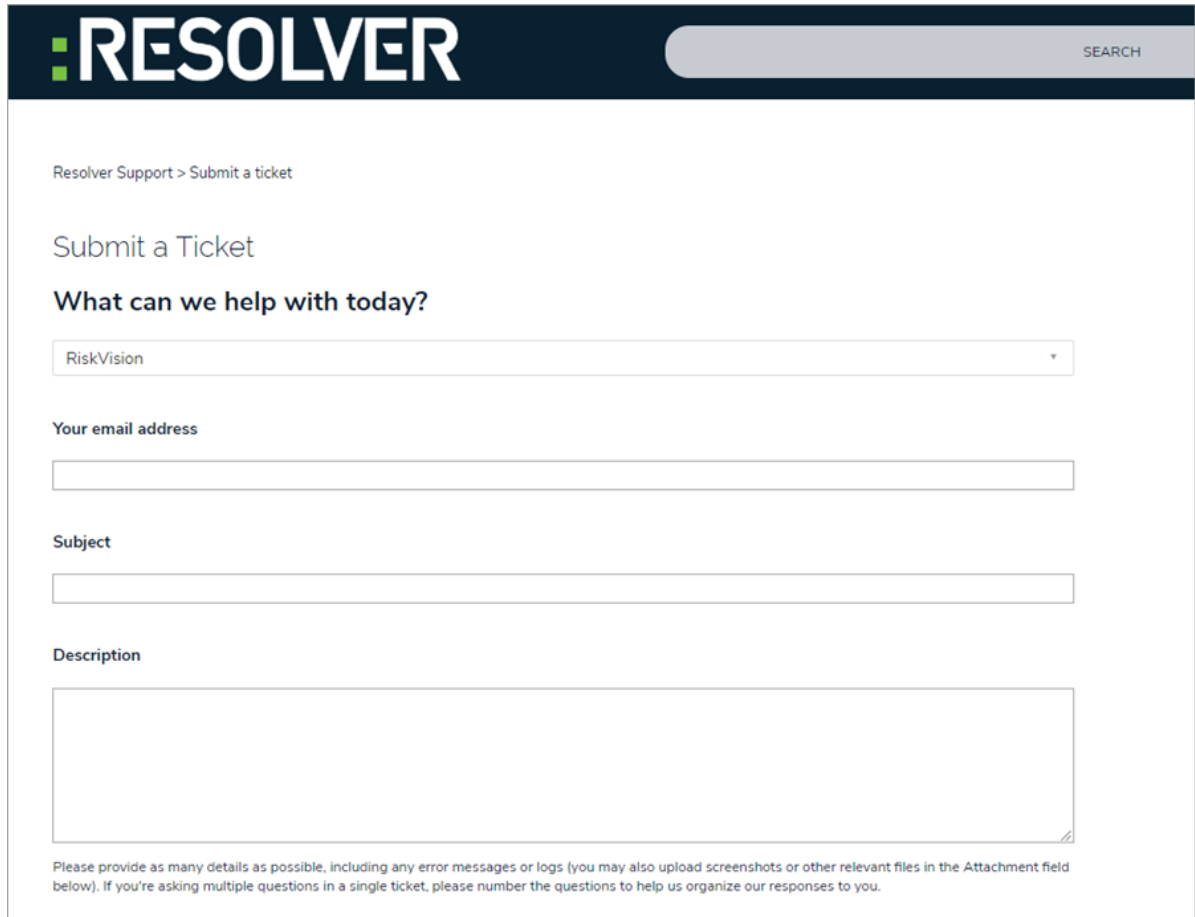
The table below lists the files required for installing the optional components - RiskVision Connector Manager and Jaspersoft Studio Professional.

File	MySQL	Oracle
RiskVisionConnectorManagerInstallation.exe		

File	B_js-jss_7.2_windows_x86_64.exe	MySQL	Oracle
			

To download files for optional components:

1. Navigate to the [Submit a request](#) page on the Resolver Support site to create a ticket to request the required installation files.



Resolver Support > Submit a ticket

Submit a Ticket

What can we help with today?

RiskVision

Your email address

Subject

Description

Please provide as many details as possible, including any error messages or logs (you may also upload screenshots or other relevant files in the Attachment field below). If you're asking multiple questions in a single ticket, please number the questions to help us organize our responses to you.

2. Once Resolver Support has provided the necessary files, copy/save the required files, as specified in the table above, to a local directory, such as `C:\AglTemp`. The path must not have any spaces (for example, `C:\Program Files\Temp` will not work). The installer expects all files to be in a single directory.

To download files if your MySQL database server version is earlier than 5.7.26 and MySQL connector version is earlier than 5.1.39, visit the URLs as specified in the table below:

Filename	URL
mysql-5.7.26-winx64.zip	https://downloads.mysql.com/archives/get/file/mysql-5.7.26-winx64.zip
mysql-connector-java-5.1.39.zip	http://downloads.mysql.com/archives/get/file/mysql-connector-java-5.1.39.zip

You also need to download jce_policy-8.zip file from

<http://www.oracle.com/technetwork/java/javase/downloads/jce8-download-2133166.html>

To obtain files required to set up an Oracle Client, visit the following URL:

<http://www.oracle.com/technetwork/database/windows/downloads/index.html>