

Increase Tomcat Heap Memory

By default, the Tomcat heap memory is set to 3GB. If recommended by a Resolver Support or Services representative, you may follow these steps to increase the Tomcat heap memory:

1. Go to the `%AGILLIANCE_HOME%\Tomcat\bin` directory and double-click the `tomcat8w.exe` file to launch the RiskVision Tomcat properties dialog.
2. Click the **Java** tab and enter a value, in megabyte as required, in the **maximum memory pool** field.
3. Click **Apply** and click **OK** to save and close the dialog.
4. Restart the RiskVision Tomcat service to apply the latest changes.