About Ownership Types

Ownership types link workflow stage stakeholders to the system users who are assigned to an entity or policy. This allows processes such as programs, tickets, and policy pack approvals to run automatically. You can restrict user access based on role and type of ownership.

Different workflow stages are automatically assigned to different object owners:

- Ticket, Assessment program, incident, and exception are processes for entities. Therefore, the workflow stage stakeholder is linked to an entity ownership type.
- Content packs and control objectives contain content objects such as controls and questionnaires that also have owners.

You can also assign users and teams as stakeholders in a workflow. For more information, see About Workflows. Adding, modifying, or deleting an ownership type requires the Tenant Configure permission.