Sending Reminders and Escalations to Task-aware Stakeholders

By default, reminders and escalations are only sent to task-performing stakeholders and not to task-aware stakeholders, who cannot transition workflows.

To copy task-aware stakeholders on all reminder and escalation notifications:

- 1. Open the agiliance.properties file.
- 2. Set the com.agiliance.reminderOrEscaltions.notifyEmailOnlyUsers property to true.

The reminder and escalation notifications will be sent to task-aware stakeholders for all stages and workflow types. For information about task-aware and task-performing stakeholders, see Assigning Stakeholders .