Link a Ticket to a Vulnerability

Links between vulnerabilities and tickets are permanent.

To link a ticket to a vulnerability:

1. Go to Home > Tickets.

Home	Entities	Assessi	ments	Content	Analytics	Configura	ation							
Welcom	ne Message Cer	nter Fin	dings	Questionnaires	Submitted Q	uestionnaires	Tickets I	Exception Requests						
1 Ticket	8	_	🔹 Op	en Tickets										
Open Ticks	ets A	ctions 🗸	1-2 of 2											
🗏 🥐 My T	lickets My Undelegated Tic	kets	New	Details	Delete	Actions	¥						Filter by - Show all	Refresh
	My Tickets Delegate By Status	ed To Othe	🔲 Tie	cket ID	Title	Status	Туре	Owner	Awaiting Action By	Entities	Risk	Progress	Created Time	In Stage Since
	Open Tickets Closed Tickets		🔲 ТК	T00093	Ticket_01	Assigned	Audit Finding	g	ď	N/A	N/A	0%	2019-09-17 16:02:56	2019-09-17
± -	By Stage By Type		🔲 ТК	T00092	T1	Assigned	Audit Finding	9	ď	N/A	N/A	0%	2019-09-17 16:02:33	2019-09-17
🕀 🥛 Ali T	ïckets													

The Tickets page.

- 2. Locate the ticket, select the ticket and click **Details**.
- 3. Open the Linked To section and click the Vulnerabilities tab.

Entities	Vulnerabilities	Vulnerability Instances	Compensating Controls	Vulnerability Exceptions All Others
Add	Remove			Filter by - Show all - V Refresh
Nam	е 🔺 Туре	Identifier	Published Date	Modified Date

The Vulnerabilities tab of the Linked To section.

4. Click Add.

Severity V	High	Select search criteria	T
Select search criteria 🔹		Select search criteria	▼
 Published between 	2018-10-03 and 2019-10-03	 Modified between 	2018-10-03 and 2019-10-03
Search in the National Vulnera	ibility Database.		Search
Matching Vulnerabilities			Vulnerabilities to assign
A More than 250 vulnerabilities	s found. Showing first 250.	Î.	
1-100 of 250 Show 100 ▼ ro	Page 1 2 3 Go to	1 G0	
More Actions V	Filter by - Show all - V	Refresh	
Name	▼ Identifier Published	d 🔶	
CVE-2018-9206	CVE-2018-9206 2018-10-1	1	
CVE-2018-8531	CVE-2018-8531 2018-10-1	0	
CVE-2018-8513	CVE-2018-8513 2018-10-1	0	
	01/F 0040 0544 0040 40 4	• •	

The Select Vulnerabilities dialog.

- 5. Enter the required search criteria for the vulnerability and then click **Search**.
- 6. Select a vulnerability and click the down arrow to move it to the Vulnerabilities to assign field.
- 7. Click OK.