Vulnerability Exceptions Enhancements

The Exception Management Preferences page is where users with the Exception Manage permission can view all of the workflow statuses an exception can be set to. In addition, users can create new statuses as well as delete ones that have gone obsolete. Users can set new approved statuses on this page as well.

Home	Entities	Vulnerabilities	Threats	Technologies	Content	Analytics	Confi	guration	
Workflows	Threat Ma	nagement Preferences	Exception	Management Prefere	nces Ema	il Templates	Escalation	Ticket Mar	agement Preferences
Exception Management Preferences									
Status Configuration Status values are not case sensitive. Please run Vulnerability Instance Exception Updater job if you make any changes to approved status values.									
Exception Status Values Cancelled Pending Review Review Approved Review Rejected Sign Off Approved Sign Off Rejected									
	Approved status is set to Sign Off Approved								

The Exception Management Preferences page.

After upgrading to RiskVision version 9.5 or higher, each RiskVision instance must have at least one approved status mapped before performing any action in Riskvision. New installations at version 9.5 or higher will have a default mapping already provided that can be changed if desired.



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After upgrading to RiskVision version 9.5 or higher, the user must run **Reebuild Grouping Cache** job. Otherwise the risk scores in a vulnerability sffected Entities tab will not display properly.

To add a new exception status value:

- 1. In any RiskVision application, navigate to Configuration > Exception Management Preferences.
- 2. Click Edit to open the Edit Exception Management Preferences page.

Exception Management Pre	ferences		Save 🄇	Cancel		
Status Configuration	3 Status values are not case sensitive. Please run Vulnerability Instance Exception Updater job if you make any changes to approved status values.					
	Exception Status Values*	Add Delete				
			Exception Status Values			
			Cancelled			
			Pending Review			
			Review Approved			
			Review Rejected			
			Sign Off Approved			
			Sign Off Rejected			
	Approved status is set to	Cancelled Review Approved Pending Review Review Rejected Sign Off Approved	· · · · · · · · · · · · · · · · · · ·			

The Edit Exception Management Preferences page.

3. Click Add to open the Add Exception Status Values dialogue.

RiskVision	×
Exception Status Values	
ОКС	ancel

The Add Exception Status Values dialogue.

- 4. Type the name of the new status value and click **OK**.
- 5. Repeat steps 3 and 4 as many times as required and click Save.

To delete exception status values:

- 1. In any RiskVision application, navigate to Configuration > Exception Management Preferences.
- 2. Click Edit to open the Edit Exception Management Preferences page.

Exception Management Pre	ferences		🐼 Save 🔞 Cance	el		
Status Configuration	Status values are not case sensitive. Please run Vulnerability Instance Exception Updater job if you make any changes to approved status values.					
	Exception Status Values*	Add Delete				
			Exception Status Values			
			Cancelled			
			Pending Review			
			Review Approved			
			Review Rejected			
			Sign Off Approved			
			Sign Off Rejected			
	Approved status is set to	Cancelled Review Approved Pending Review Review Rejected Sign Off Approved	· · · · · · · · · · · · · · · · · · ·			

The Edit Exception Management Preferences page.

3. Select each exception status value to be deleted and click **Delete**.



4. Click Save.

To set a new approved status:

- 1. In any RiskVision application, navigate to Configuration > Exception Management Preferences.
- 2. Click Edit to open the Edit Exception Management Preferences page.

Exception Management Pre	ferences		🔗 Save 🚷 Cancel
Status Configuration	Status values are not case approved status values.	e sensitive. Please	run Vulnerability Instance Exception Updater job if you make any changes to
	Exception Status Values*	Add Delete	
			Exception Status Values
			Cancelled
			Pending Review
			Review Approved
			Review Rejected
			Sign Off Approved
			Sign Off Rejected
	Approved status is set to	Cancelled Review Approved Pending Review Review Rejected Sign Off Approved	

The Edit Exception Management Preferences page.

3. Scroll down to the **Approved status is set to** field and click on any status you wish to have mapped to Approved. Hold the **Ctrl** key while you click to select multiple statuses. Any value(s) you select to map to an approved status value will result in risk reduction taken against the object an exception is applied to when an exception possesses those status values.

Approved status is set to		
	Cancelled	
	Review Approved	
	Pending Review	
	Review Rejected	
	Sign Off Approved	-

The Approved status is set to field.

4. Click Save.

If the newly set approved status values relate to vulnerability exceptions, you will need to run a job to recalculate all approved vulnerability exceptions. Running this job requires a user to be a RiskVision administrator. To run this job, see the following steps:

- 1. Log on with an administrator account.
- 2. Open the Administration application.
- 3. Navigate to Administration > Scheduled Jobs.
- 4. Select the Vulnerability Instance Exception Updater job and click Run.

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51-56 of 56	Show [25 🗸 rows				Page 1 2 3 Go to 3 Go
Details	Delete	Run Activ	vate Deactivate		Filter by	- Show all - V Refresh
C Active	systen	n Job Group	Job Name	Next Execution	Current Status	Description
☑ ✓	•	System Jobs	Vulnerability Instance Exception Updater	2020-08-31 15:30:00	Not Executing	Vulnerability Instance Exception Updater.
□ ✓		System Jobs	Vulnerability Risk Score Calculator	2020-08-17 11:30:00	Not Executing	Vulnerability Risk Score Calculator

The Vulnerability Instance Exception Updater job.