## Fix Editing Errors for Imported Controls or Subcontrols

There have been reported instances in which users who attempt to edit the description of an imported control or subcontrol receive the following error message: Error This [control or subcontrol] cannot be edited because it is a duplicate record. Please contact RiskVision Support for help in resolving this issue.

In order to resolve this issue, follow the below steps:

## To resolve this issue:

- 1. Navigate to the C:\Server\config folder.
- 2. Open the agiliance.properies file and place the following properties:
  - com.agiliance.policy.ignoreDiffCopied=false
  - com.agiliance.common.utils.idencryption.keylength=256
  - com.agiliance.common.utils.idencryption.skipencryption=true
  - com.agiliance.common.utils.idencryption.acceptPlainIdString=true
- 3. Save and close the file.
- 4. Restart the RiskVision Tomcat service.
- 5. Log into RiskVision.
- 6. Go to Content > Controls and Questionnaires.
- 7. Navigate to the control or subcontrol that is returning the error message.
- 8. Press the F12 button on your keyboard to open the browser console and click on the Network tab.
- 9. In the RiskVision UI, navigate to the General tab of the control or subcontrol.
- 10. In the browser console, click on PanePolicyControlDetail.jsp for controls and PanePolicyRuleGeneral.jsp for subcontrols.
- 11. Copy the IdString value from the Request URL.

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The IdString in the browser console.

- 12. Stop the RiskVision Tomcat service and connect to the database
- 13. Paste the IDString values for each control or subcontrol in the appropriate sections of the below queries,
  - For Controls:

----- POLICYSETS -----

-- Step 1 : Create Temporary table with list of identified policyset ids

DROP TABLE tmp\_policyset\_1;

CREATE TABLE tmp\_policyset\_1 AS

```
SELECT policyset id, permanent id, title
  FROM agl_policyset
WHERE policyset_id in
   [insert comma separated list of the IdString values for all affected subcontrols]
  );
  SELECT * FROM tmp policyset 1;
  -- Step 2 : Create Temporary table with list of updateable policyset ids
  DROP TABLE tmp policyset 2;
   CREATE TABLE tmp_policyset_2 AS
  agl policyset p
   FROM
          INNER JOIN tmp_policyset_1 t
                  ON t.permanent_id = p.permanent_id
   WHERE (p.user_label is null or p.user_label = '');
  COMMIT;
  SELECT * FROM tmp_policyset_2;
  -- Step 3 : Update agl policyset table from Temp table #2
  UPDATE agl_policyset p
           INNER JOIN tmp_policyset_2 t
                  ON t.policyset_id = p.policyset_id
  SET p.user_label = concat('0_user_label_', p.policyset_id)
WHERE t.to_be_updated = 'Y';
  COMMIT;
  -- Step 4 : (MUST BE EXECUTED ONLY AFTER EVERYTHING IS VERIFIED)
  -- DROP TABLE tmp policyset 2;
  -- DROP TABLE tmp policyset 1;
• For Subcontrols:
  -- Step 1 : Create Temporary table with list of identified policy ids
  DROP TABLE tmp policy 1;
  CREATE TABLE tmp_policy_1 AS
   SELECT policy_id, permanent_id, title
   FROM
          agl_policy
   WHERE policy_id in
   [insert comma separated list of the IdString values for all affected subcontrols]
   ) :
  SELECT * FROM tmp policy 1;
  -- Step 2 : Create Temporary table with list of updateable policy ids
  DROP TABLE tmp policy 2;
  CREATE TABLE tmp_policy_2 AS
   SELECT p.policy_id, p.name, p.title, p.user_label, p.permanent_id, p.ct_last_update_time,
          case when p.policy_id = t.policy_id then 'N' else 'Y' end to_be_updated
          agl_policy p
INNER JOIN tmp_policy_1 t
   FROM
                  ON t.permanent_id = p.permanent_id
   WHERE (p.user_label is null or p.user_label = '');
  COMMIT;
  SELECT * FROM tmp_policy_2;
  -- Step 3 : Update agl_policy table from Temp table #2
   UPDATE agl_policy p
         INNER JOIN tmp_policy_2 t
                   ON t.policy_id = p.policy_id
         p.user_label = concat('0_user_label_', p.policy_id)
t.to_be_updated = 'Y';
   SET
   WHERE
```

COMMIT;

-- Step 4 : (MUST BE EXECUTED ONLY AFTER EVERYTHING IS VERIFIED)

-- DROP TABLE tmp\_policy\_2; -- DROP TABLE tmp\_policy\_1;

## 14. Copy and paste the above queries into the database and execute them.

15. Verify the details of the controls or subcontrols in RiskVision once the queries have been executed.