

## Default Email Templates

The default template types are available for your use depending on the RiskVision solution. Resolver provides the following default templates:

Name	Type	Description
Alert Notification (HTML)	Alert	Used to notify users that a compliance, control or risk score has crossed a specified threshold.
Alert Notification	Alert	Used to notify users that a compliance, control or risk score has crossed a specified threshold.
Default Escalation	Escalation	This template is used for sending an escalation notification.
Default Ticket Escalation Template	Ticket	The default template used when tickets themselves are escalated.
Default Ticket Assignment	Ticket	This template is used when a new ticket has been launched.
Exception Delegation	Exception	This template is used when an exception is delegated from one user to another user.
Exception Escalation	Exception	This template is used to remind user that the exception assigned to them is past the due date.
Exception Expire	Exception	This template informs a user that an exception has expired.
Exception Reminder	Exception	This template is used to remind user about upcoming exception due dates.
Exception Review	Exception	This template is used when an exception is ready for review.
Exception Review Rejection	Exception	This template is used when an exception is rejected during review.
Exception Signoff	Exception	This template is used when an exception is ready for sign-off.
Exception Signoff		

Name	Type	Description
Rejection	Exception	This template is used when an exception sign-off was rejected.
Incident Closed	Incident	Notifies users that an incident is closed.
Incident Delegation	Incident	This template is used when an incident is delegated from one user to another .
Incident Detected	Incident	Notifies that an incident is detected.
Incident Escalation	Incident	This template is used to remind users that the incident assigned to them is past the due date.
Incident Reminder	Incident	This template is used to remind user about upcoming due dates on incidents.
Incident Review	Incident	This template is used when an incident is ready for review.
Incident Review Rejection	Incident	This template is used when an incident is rejected during review.
Incident Signoff	Incident	This template is used when an incident is ready for sign-off.
Incident Signoff Rejection	Incident	This template is used when an incident sign-off is rejected.
Out of Office Delegation	Access Delegation	This template is used to notify users of assigned access delegations.
Report or Dashboard Delivery	Analytics	This template is used when a report or dashboard is sent to the user.
Threats Advisory Alerts	Alert	Used to notify users when new threats or vulnerabilities are reported by security research organizations.
Ticket Assignment Notification	Ticket	Notifies a user they have been assigned a ticket.
Ticket Update Notification	Ticket	Notifies the ticket owner when the ticket is updated.

Name	Type	Description
Ticket Closed	Ticket	Sends notification that a ticket was closed.
Ticket Delegation	Ticket	Sends notification that a ticket was delegated from one user to another user.
Ticket Escalation	Ticket	Used to alert users that the tickets are assigned to them after the due date is passed.
Ticket Reminder	Ticket	Reminds a user about upcoming due dates on tickets.
Ticket Review	Ticket	Sends notification that a ticket is ready for review.
Ticket Review Rejection	Ticket	Sends notification that a ticket was rejected during review.
Vulnerability Assignment Notification	Alert	Used to notify a user that they have become the owner of a vulnerability.