

# Technical Product Documentation Feedback: Help Us Help You

Have you ever read an technical product document and had a suggestion that could make the document better? Or perhaps you just wanted to tell us a document helped you solve a problem?

We want to hear your thoughts and suggestions and let you know that your feedback is valuable! There are three main ways that we collect feedback: the Support Portal, the RiskVision Chatter User Group, or email to the Technical Product Documentation team.

- Support Portal

In case you encounter any difficulties with the technical product documentation (e.g., unclear or wrong descriptions, missing coverage, misspellings, etc.), you can use the [Support Portal](#) to file a ticket for enhancement or problem resolution. Just click on the link above, enter your credentials, click the **Log a Case** tab, and label the **Case Reason** as **Insufficient Documentation**. We read each and every submission, and when your suggestions highlight a potential change to our documentation, we relay them to the Technical Product Documentation team.

- RiskVision Chatter User Group

Want to discuss and share your ideas about technical product documentation? The RiskVision Chatter User Group allows you to communicate with other customers, product management, and technical writers. Special access credentials are required to join the Chatter Group. If not done yet, you can request your access credentials by email at [chatter@.com](mailto:chatter@.com).

- Email Technical Product Documentation Team

Want to share some praise or have a suggestion to improve technical product documentation? You may communicate about technical product documents with the technical writers directly by emailing us at [techpubs@.com](mailto:techpubs@.com).

We value your opinion! Communicating your feedback helps us to improve the technical product documentation that you use.

Thank you in advance.