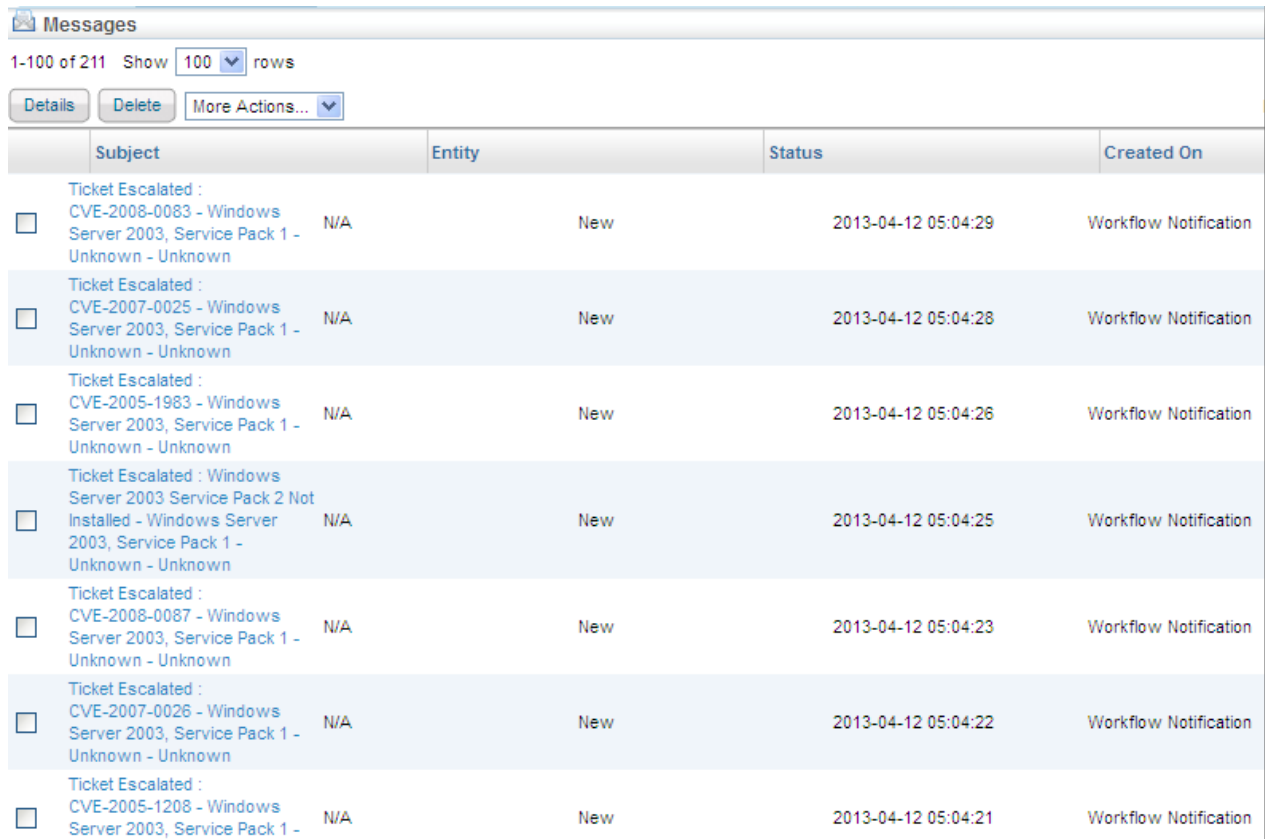


Understanding the Message Center

The **Message Center** is a page that displays notifications, such as an alert that a workflow has advanced to the next stage. The notifications in the **Message Center** page are always relevant, because of certain criteria. For example, the system only sends alerts to the stakeholders of a particular workflow stage.

The following graphic shows notifications in the **Message Center** page, on the **Home** menu.



The screenshot shows a web interface for 'Messages'. At the top, it indicates '1-100 of 211' messages and a 'Show 100 rows' dropdown. Below this are buttons for 'Details', 'Delete', and 'More Actions...'. The main content is a table with the following columns: Subject, Entity, Status, and Created On. Each row represents a message, starting with a checkbox and a 'Ticket Escalated' subject line. The subjects mention various CVEs and Windows Server 2003 Service Packs. The status for all messages is 'New', and the 'Created On' date is '2013-04-12 05:04:XX'.

	Subject	Entity	Status	Created On	
<input type="checkbox"/>	Ticket Escalated : CVE-2008-0083 - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:29	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : CVE-2007-0025 - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:28	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : CVE-2005-1983 - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:26	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : Windows Server 2003 Service Pack 2 Not Installed - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:25	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : CVE-2008-0087 - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:23	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : CVE-2007-0026 - Windows Server 2003, Service Pack 1 - Unknown - Unknown	N/A	New	2013-04-12 05:04:22	Workflow Notification
<input type="checkbox"/>	Ticket Escalated : CVE-2005-1208 - Windows Server 2003, Service Pack 1 -	N/A	New	2013-04-12 05:04:21	Workflow Notification

In the **Message Center** page, you can perform the following tasks:

- Clicking the subject of a message will help you view the details in a pane below the grid.
- Simultaneous deletion or archiving of multiple messages is possible.