Configuring Subcontrol Scoring

Resolver normalizes subcontrol, questionnaire question, and check scores on a scale of 0 - 10.

For a manual subcontrol, configure the check scoring by setting the question choice using the following method for each type of answer:

- **Radio button answers** : The highest choice score of all answers is normalized to 10, all the other answers choice scores are scaled using the same factor.

- **Check box answers**: The sum of all scores is normalized to 10, all other choices are scaled accordingly. The total score is the sum of all the user's selections.

For an automated subcontrol with extended subcontrols, the compliance score is also normalized between 0-10 by the connectors or as defined by server-side scripts. See the connector documentation for details on modifying the compliance score.

To customize compliance score settings for default content, copy the default content to your organization content folder. Settings are now modifiable.