

Preferred Ownership

Objects such as entities and controls have at least one owner. Object owners can be nominated as the primary stakeholders of any workflow stage so that the stakeholders can manage the objects in an assessment. Alternatively, you may also assess entities based on the controls, groups or control objectives with preferred ownerships that match the workflow stage owners and entity owners. Preferred ownership allows stakeholders to answer a questionnaire that is different from other stakeholder's questionnaires of the same program assessment. That is, preferred ownership allows the first stage of an assessment workflow to send a unique questionnaire to each stakeholder.

To implement preferred ownership efficiently, configure the following:

1. The control, control objective, content pack, or group must list the ownership type in the Target Entity's Preferred Ownership field.

The screenshot shows a configuration window titled "Attributes". It contains several fields: "Status" with a dropdown menu showing "Select a status"; "Key Control" with a dropdown menu showing "No"; "Version" with an empty text input field; and "Target Entity's Preferred Ownership" with a list box containing "Business Owner" and two buttons, "+" and "-", for adding or removing items.

2. In the assessment workflow options, select **Enable preferred user matching** and indicate whether a questionnaire must be sent if the preferred user is not found for a particular entity.

The screenshot shows a configuration section with a checked checkbox labeled "Enable preferred user matching. If no matching users found." Below this are two radio buttons: "Send Questionnaire" and "Don't Send Questionnaire".

If **Enable preferred user matching** is selected and no matching users are found, the default behavior is that the questionnaire will not be sent.