# Appendix B: Installation Log Files

This section discusses the log files for different components installed in your environment. Log files record almost everything - user operations, errors, and more - and are used by Technical Support as first-hand information to troubleshoot the reported problems. Therefore, it is important not to modify any of the log files. The default location of the log files for various components are mentioned in the table below:

| Component | Directory | Log File |
|---|---|---|
| RiskVision Server (Application Server, Web Server, and Database Server (MySQL)) | The folder where the installer is running. | install.log |
| | The folder where the upgrade is running | upgrade.log |
| | %AGILIANCE_HOME%\install\toolbox\bin | upgradedb.log |
| RiskVision Job Manager | %AGILIANCE_HOME%\Services\RC\logs | agiliance.log |
| | | wrapper.log |
| RiskVision MySQL | %AGILIANCE_HOME%\MySQL\logs | agiliance.errors |
| RiskVision Apache | %AGILIANCE_HOME%\apache2\logs | access.log |
| | | error.log |
| | | https_access_yyyy_mm_dd.log |
| | | https_error.log |
| | | mod_jk.log |
| | %AGILIANCE_HOME%\backup_apache2\logs | rewrite.log |
| RiskVision Tomcat | %AGILIANCE_HOME%\Tomcat\logs | agiliance.log |
| | | catalina.log |
| | | commons-daemon.yyyy-mmdd.log |
| | | hibernate.log |
| | | host-manager.yyyy-mm-dd.log |
| | | localhost.yyyy-mm-dd.log |
| | | manager.yyyy-mm-dd.log |
| | | pdperror.log |
| | | tomcat8-stderr.yyyy-mm-dd.-log |
| | | tomcat8-stdout.yyyy-mm-dd.-log |
| | | error.log |
| JasperReports Server | %JASPER_HOME%\ | installation.log |
| | %JASPER_HOME%\Agiliance\scripts\ | install.log |
| | | initdb.log |
| | | output.log |
| JasperReports Server Tomcat | %JASPER_HOME%\apache-tomcat\webapps\jasperserver-pro\WEB-INF\logs | jasperserver.log |

| Tomcat | ...\logs | |
|---|---|---|
| | %JASPER_HOME%\apache-tomcat\logs | jasperreportstomcatstderr_yyyymmdd.log |
| | | jasperreportstomcatstdout_yyyymmdd.log |
| | | commons-daemon.yyyymmdd.log |
| RiskVision connectors | %AGILIANCE_HOME%\\logs | agiliance_.log |