

Change the ReportUser Password

The ReportUser password must be changed on the following servers:

- MySQL database or Oracle database server;
- Application server; and
- Report server.

For a MySQL database:

1. Navigate to `%AGILIANCE_HOME%\MySQL\bin` and open command prompt from that window.
2. Enter the following command:

```
mysql -u root -p
```

Enter the root password (by default the root password is agilience).

3. Check the connection for the reportuser by running the following query on the MySQL database:

```
SELECT * FROM USER WHERE USER = 'reportuser';
```

4. Change the reportuser password using the following command:

```
SET PASSWORD FOR 'reportuser'@'REPORT_SERVER_HOST' = PASSWORD ('newpassword');  
FLUSH PRIVILEGES;
```

Enter the exit command to exit from the MySQL DB:

```
exit;
```

5. Run the following command:

```
> grant all on *.* to 'reportuser'@' ' identified by 'reportuser' with grant  
option;  
> flush privileges;
```

By default, the reportuser, username, and password is reportuser.

6. Try logging in from MySQL with the reportuser and new password.

For an Oracle database:

```
ALTER user IDENTIFIED BY
```

For the Application Server:

1. Open command prompt and navigate to the `%AGILIANCE_HOME%\install\toolbox\bin` directory.
2. Run the command: `encrypt.cmd` to encrypt the reportuser password.
2. Copy the encrypted password.

3. Open the `%AGILIANCE_HOME%\config\agiliance.properties` file and set the following property:
`jasper.reportuser.password.encrypted=EncryptedString`
4. Restart the Application server.

For the Report Server:

1. Open the `%JASPER_HOME%\apache-tomcat\webapps\jasperserver-pro\WEB-INF\agiliance.properties` file.
2. Set a password for property:

For a MySQL database:

```
database.mysql.password.encrypted=EncryptedString
```

For an Oracle database:

```
database.oracle.password.encrypted  
=SchemaUserPasswordinEncryptedString
```

3. Restart the ReportServer.
4. On the RiskVision Report Server host, open a web browser, enter the URL `http://:/jasperserver-pro/-login.html` that will allow you to log in to the RiskVision Report Server in a standalone mode.
5. Log in with sysadmin credentials (username as sysadmin and password as agiliance)
6. On the **View** menu, click **Repository**.
7. Expand the **Public** folder, then click **Data Sources**.
8. Edit the RiskVision JDBC data source.
9. Enter the new reportuser password.
10. Test the connection.
11. Click **Save**.
12. Restart the jasperreportsTomcat service.