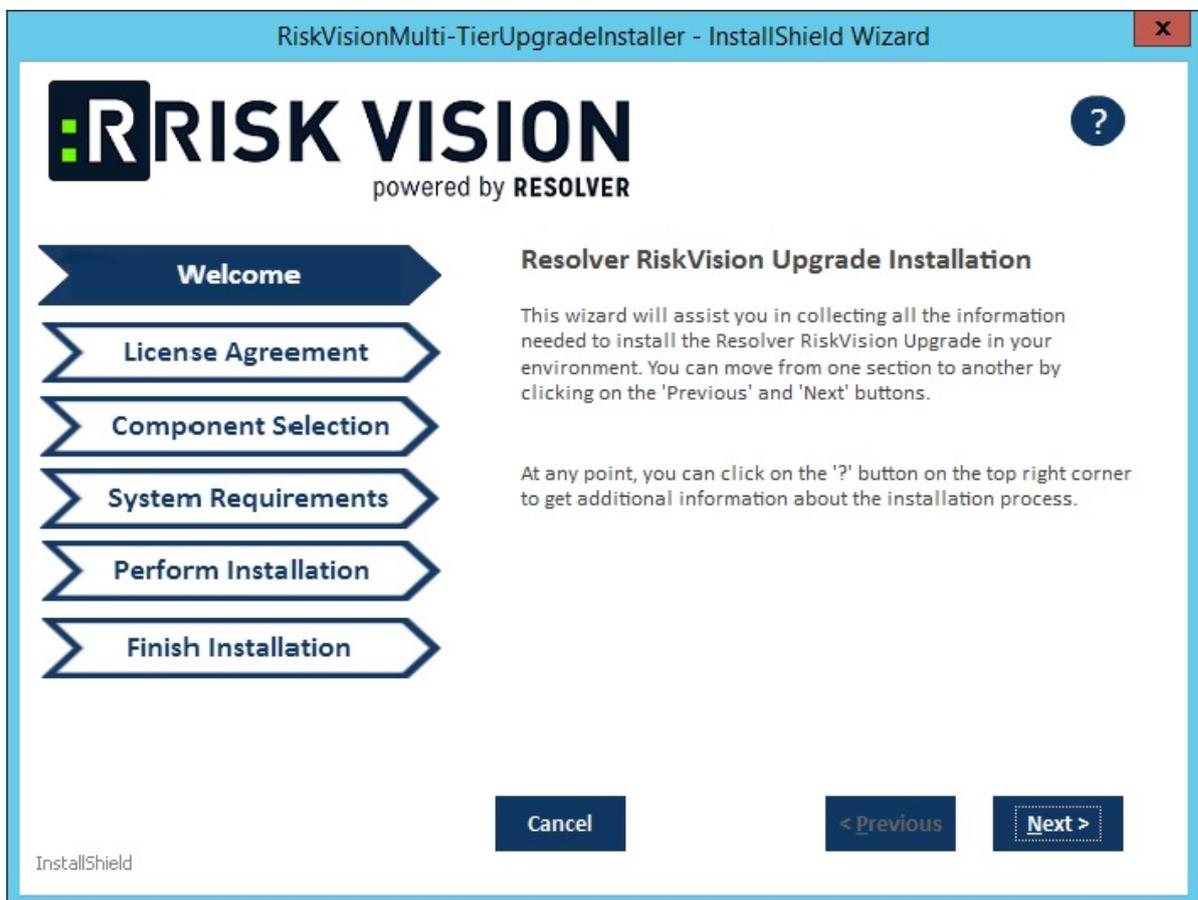


Single-Tier Server Upgrade

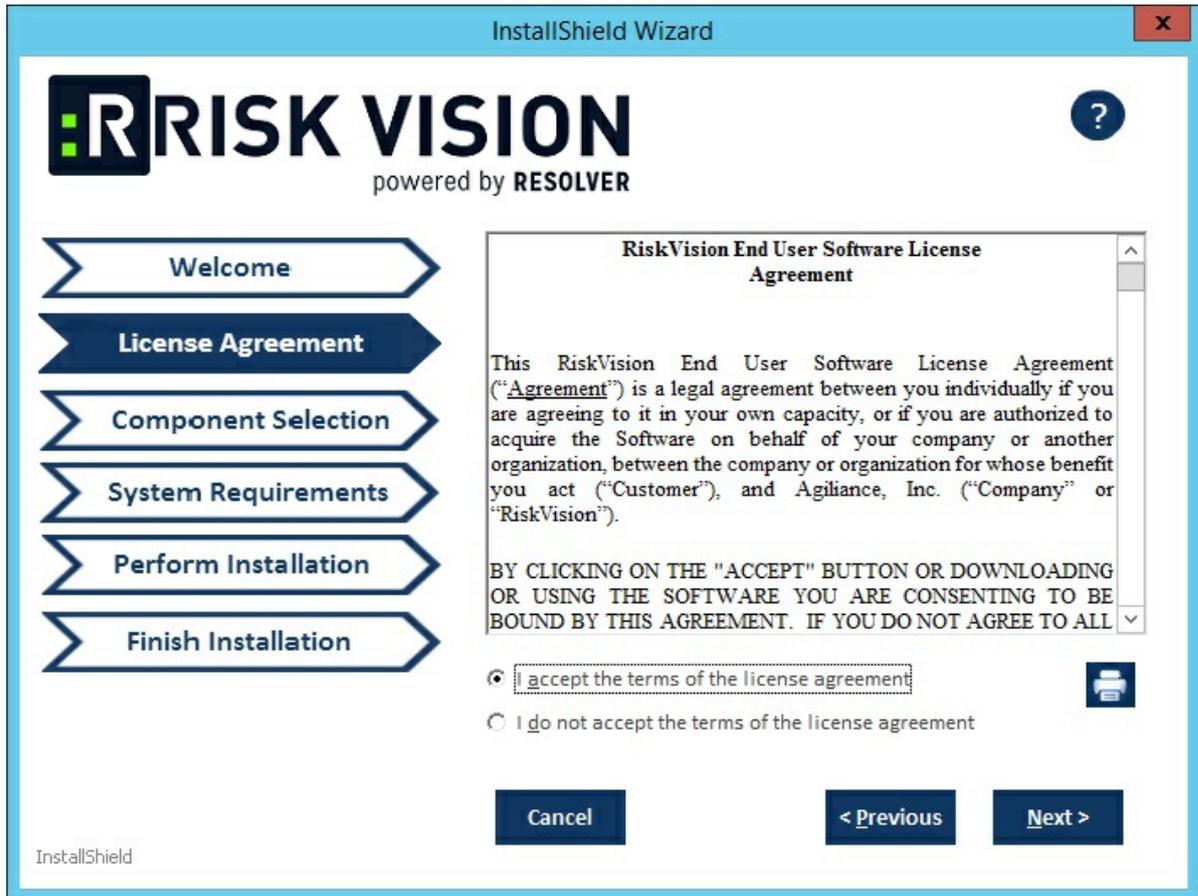
This section provides instructions for upgrading a single-server RiskVision installation where Tomcat Application Server, Apache Web Server, Database and Report Server are installed on the same server. The RiskVision Server Upgrade Set-up installer only needs to be run once on the host server. This section also provides the upgrade instructions specific to this single-tier installations.

To upgrade a single-server installation:

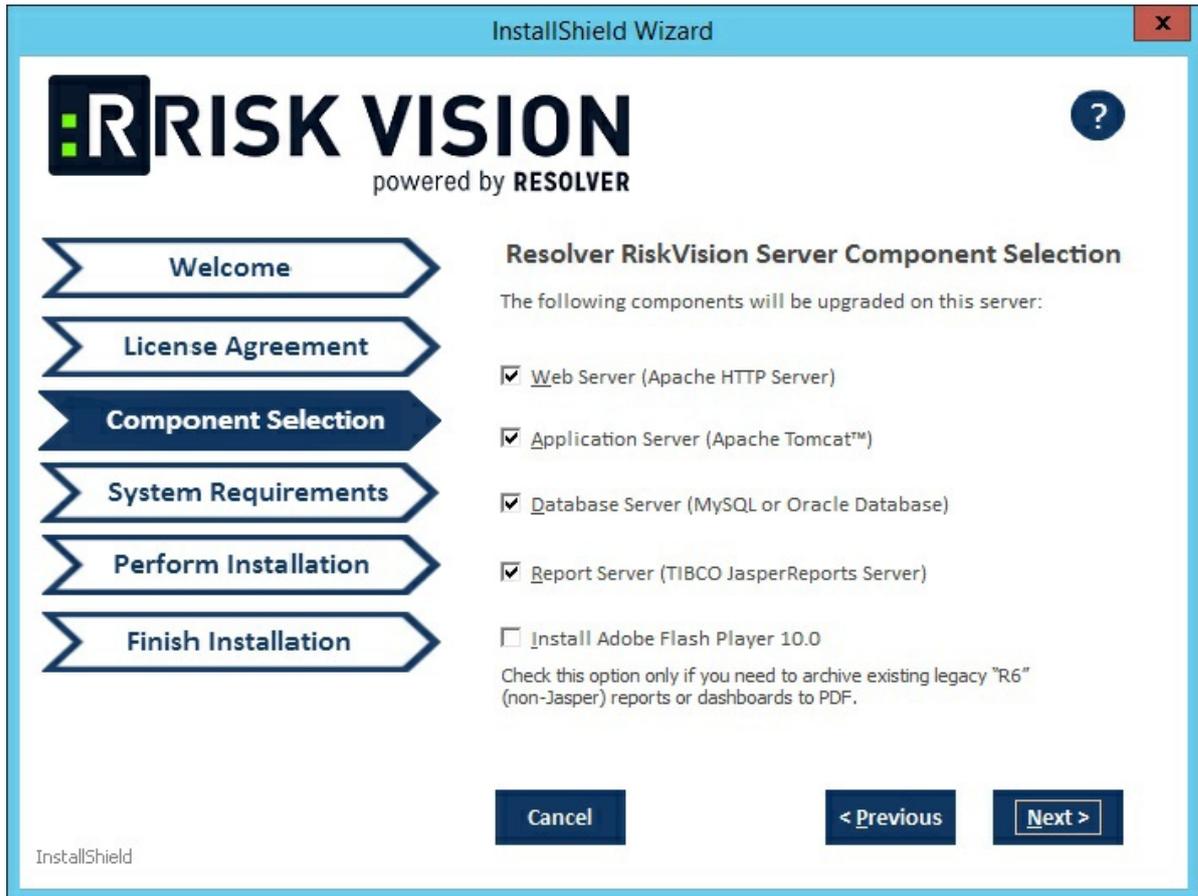
1. Copy the download files to the host server. See [Downloading New Files](#) for more information.
2. Ensure that you have local administrator privileges on Windows Server 2008 or Windows Server 2012, User Account Control (UAC) is disabled, and all RiskVision services, such as MySQL, are running.
3. Click **Next**.
4. Double-click the RiskVisionApplicationServerUpgrade.exe file to launch the **RiskVisionMulti-TierUpgradeInslater-InstallShield** wizard.



5. Click **Next**.
6. Click the **I accept the terms in the license agreement** radio button.
7. Click **Next**.



8. Check the Web Server (Apache HTTP Server), Application Server (Apache Tomcat), Database Server (MySQL or Oracle Database), and Report Server (TIBCO JasperReportServer) checkboxes.



9. Click **Next**. If you select MySQL database, you will see the following window:

Enter the root password of the MySQL database in the **Password** field and click **Validate**. Enter the default RiskVision user password in the **Password** field and click **Validate**.

Click **Next** to open the **Report Server Details** wizard page.

10. Select the database type, either **MySQL** or **Oracle**.

- **MySQL database:**

- Click the **Application Server IP Address** field and enter the IP address of the RiskVision Server in which the application server is running.
- Click the **Application Server Host Name** field and enter the hostname of the RiskVision Server in which the application server is running.
- Enter the database reportuser password in the **ReportUser Password** field. Enter the same password in the **ReportUser Confirm Password** field. Memorize this password as you will need it when you set up the RiskVision Report Server, whether for a new installation or an upgrade.
- Enter the hostname of the database in the **Database HostName** field.
- Enter the fully qualified domain name of the RiskVision Report Server in the **Report Server HostName** field.
- Enter the database port in the **Database Port** field.
- Enter the PostgreSQL admin password in the **PostgreSQL Admin Password** field. Enter the same password in the **Confirm PostgreSQL Admin Password** field.

- Oracle database:

- Enter the IP address of the RiskVision Server in which the application server is running in the **Application Server IP Address** field.
- Enter the hostname of the RiskVision Server in which the application server is running in the **Application Server Host Name** field.
- Enter the database reportuser password in the **ReportUser Password** field. Enter the same password in the **Confirm ReportUser Password** field. Memorize this password as you will need it when you set up the RiskVision Report Server, whether for a new installation or an upgrade.
- Enter the hostname of the database in the **Database HostName** field.
- Enter the fully qualified domain name of the RiskVision Report Server in the **Report Server HostName** field.
- Enter the database port in the **Database Port** field.
- Enter the Oracle Service name, in the **Oracle Service name** field.
- Enter the PostgreSQL Admin password in the **PostgreSQL Admin Password** field. Enter the same password in the **Confirm PostgreSQL Admin Password** field.

InstallShield Wizard

RISK VISION
powered by **RESOLVER**

Report Server Configuration Details

MySQL
 Oracle

Application Server IP Address:

Application Server Hostname:

ReportUser Password:

Confirm ReportUser Password:

Database Hostname:

Report Server Hostname:

Database Port :

Oracle Service name :

PostgreSQL Admin Password:

Confirm PostgreSQL Admin Password:

InstallShield

11. Click **Next**.
12. Enter **localhost** as the hostname if the RiskVision is deployed on the server where you are currently running this upgrade installer.
13. If your server does not meet the system and hardware requirements, the **System Requirement** wizard page will open. Continuing without meeting the system requirements could adversely affect performance. Consult the Minimum Hardware Requirements. To continue click **Accept**.

InstallShield Wizard

RISK VISION

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- Welcome
- License Agreement
- Component Selection
- System Requirements**
- Perform Installation
- Finish Installation

Disclaimer, please read carefully and accept

We noticed that this server is not meeting the minimum hardware requirements to run the RiskVision Server without encountering potentially major performance degradation. We highly recommend to use a server which meets the minimum hardware requirements prior to proceeding with this setup process.

Required Hard disk	: 100 GB
Required Physical	: 16 GB
Required No. of cores	: 8

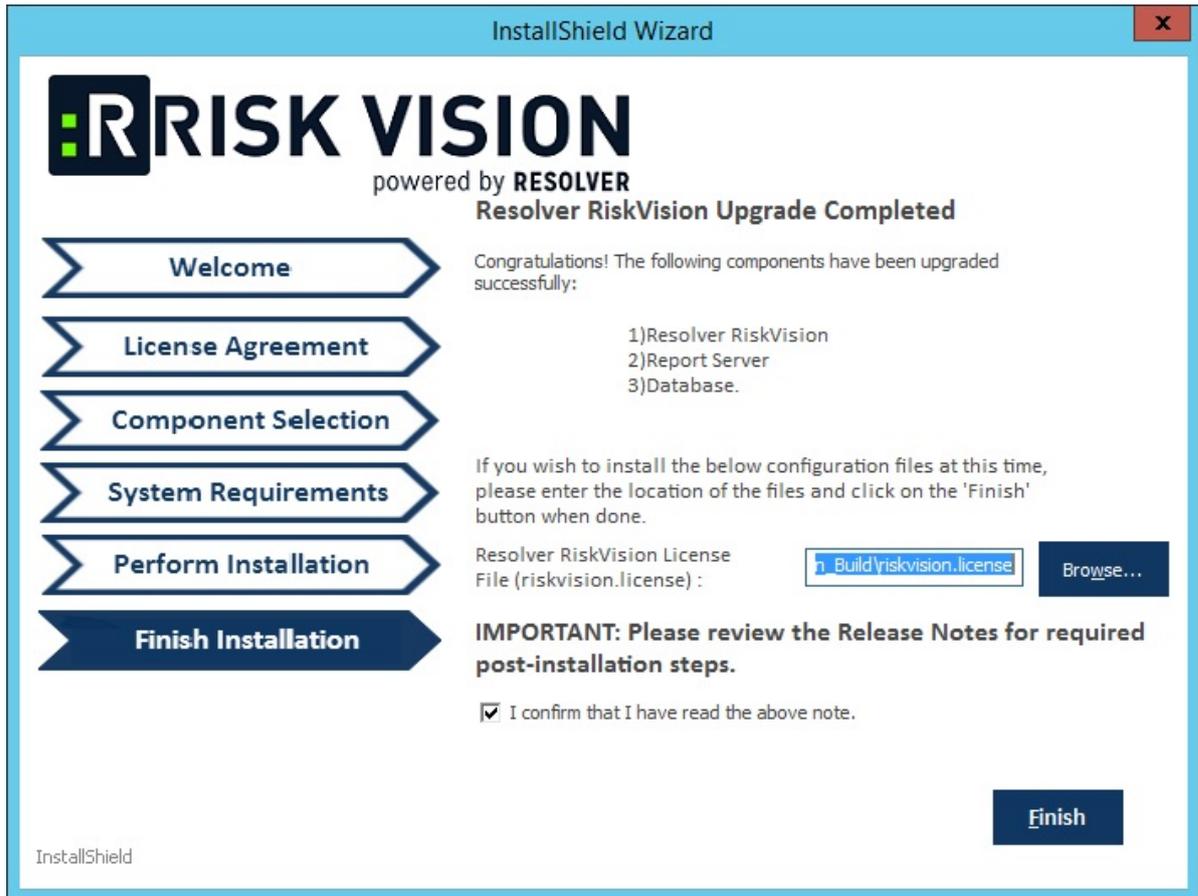
If you wish to continue with this setup process at this time despite the risk of experiencing major performance please click 'Accept' below, or to terminate the setup process click: 'Abort'.

Accept
 Abort

Cancel < Previous Next >

InstallShield

14. Click Install.



15. Review the Release Notes, then check the **I confirm that I have read the above notes** checkbox. Click **Finish**.

At this point, the upgrade process is complete. Depending on the size of your data, the upgrade may take four to five hours, but this is only an estimate.

A log of the upgrade process is written to the temporary directory where the upgrade installer is triggered.