

## Back up the Database and RiskVision Configuration

Back up the following areas before beginning the upgrade process of the RiskVision applications.

If you are using an Oracle database, ask your database administrator to back up the data, and then see [Backing up the RiskVision Configuration](#).

The Oracle database back up can be performed only with the Schema Owner account.

If you are using a MySQL database, you must perform the following steps.

- [Back up the MySQL database](#)
- [Backing up the RiskVision Configuration](#)
- [Disable SSL encryption for MySQL](#)

To exclude subfolders within the data folder from your backups use the property `com.agiliance.admin.backup.ServerBackupManager.excludeDirectories` where the subfolders are separated by a comma, such as "attachments", "reports" and "dashboards".

For example, if you want to exclude all 3 folders, you should use the following property value:

```
com.agiliance.admin.backup.ServerBackupManager.excludeDirectories=attachments,reports,dashboards
```