

## Change the Password for the rvJasperUser

1. Go to the JasperReports Server host and access the URL by using a browser
2. `http://localhost:8480/jasperserver-pro/login.html`

The JasperReports Server login page is displayed.

3. Go to **Manage > Users**
4. Select is `rvJasperUser` user
5. Click Edit
6. Change the password. The password is changed successfully.

**If the unencrypted password is used to set the property, perform the steps below:**

1. Open the `%AGILIANCE_HOME%\config\agiliance.properties` file by using a text editor.
2. Set the `jasper.rvUserWebServicePwd` property to the new password. The password can be read because it remains visible in the property.
3. Restart the RiskVision Tomcat service to apply the changes.

**If the encrypted password is used to set the property, perform the following steps:**

1. Open the command prompt and navigate to the `%AGILIANCE_HOME%\install\toolbox\bin` directory.
2. Enter the command: `encrypt.cmd` . This password must be confidential.
3. A new password is generated in the encrypted format.
4. Copy the encrypted password and paste the password in the `agiliance.properties` file.
5. Set the `jasper.rvUserWebServicePwdEncrypted` property to the password in encrypted form.
6. Restart the Application server Tomcat to apply the changes.